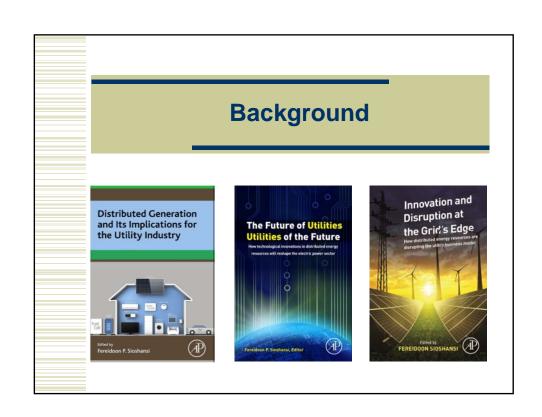
## How product & service innovation lead to disruption

### 3<sup>rd</sup> International Hybrid Power Systems Workshop

8-9 May 2018 Tenerife, Spain

## Fereidoon P. Sioshansi, Ph.D. Menlo Energy Economics

San Francisco CA www.menloenergy.com



## Forthcoming book

### Creative destruction:

"Innovation sustains growth by destroying old business models" Joseph Schumpeter

- My focus: How innovation leads to service disruption
- In particular: "customer stratification"
  - Consumer => prosumer => prosumager => "nonsumer"
- How/why such a scenario may materialize?
- Implications for regulated distribution utilities
- Eventual fate of distribution "network" & the "grid"
- Hopefully makes sense in "hybrid power systems workshop"

## New electric company: Your home Wall Street Journal 21 Jan 2015



## Disrupters hard at work or hardly working?



Source: http://www.yeloha.com/about

## Disrupter's business plan

- Gather bunch of smart, young innovators
- Funding from VC or similar
  - Look for inefficient, protected monopolies
  - Introduce superior service/lower cost
  - Disrupt stodgy, lethargic incumbents
  - Become a billionaire by age 30
  - Give away all & retire
- Think Uber!

## Many focused on ...

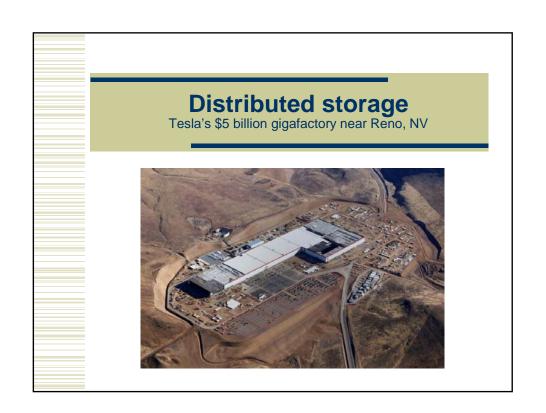
- "Integrated energy services"
  - Start w a ZNE building or collection of buildings
  - Add distributed generation
    - BIPVs & "energy augmentation"
  - Add sophisticated energy management system
  - Add intelligent storage, not just batteries
  - Allow P2P trading on platforms/transactive energy
  - Aggregate, balance load & generation
- Manage & monetize the entire value chain

## Integrated services? Tesla energy: PVs, EVs & storage



Source: Tesla unveils residential solar roof and new Powerwall battery, Utility Dive, 28 Oct 2016

## Pieces of puzzle in place Tesla's Powerwall and "prosumager" Figure 1. The Wall Street Journal 2 May 2015

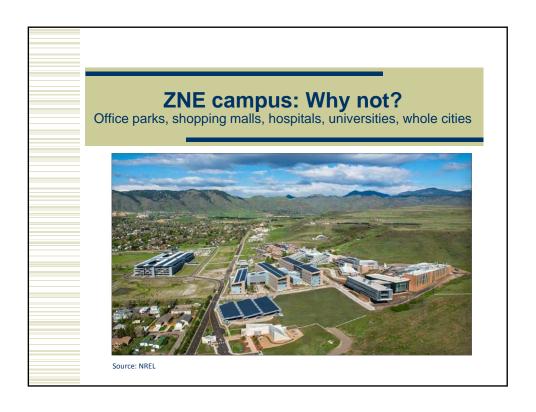


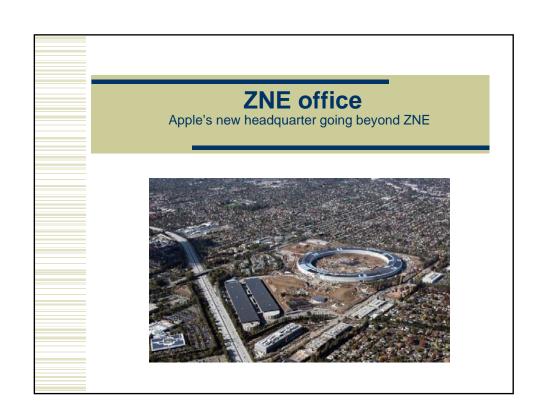
ZNE house: Not rocket science
CA 2020 mandate for new residential, 2030 commercial

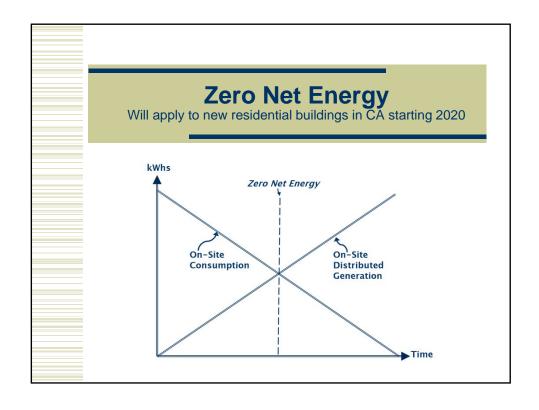


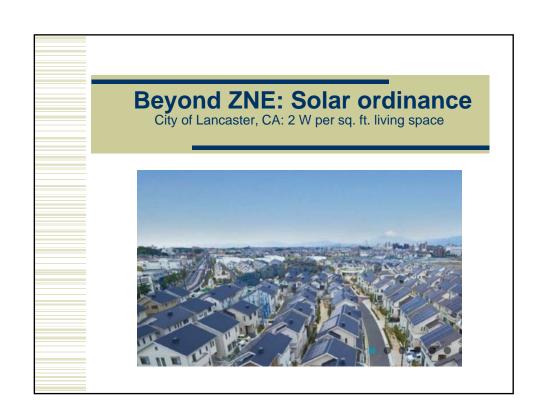
ZNE village: Ditto West Village, Univ. CA Davis

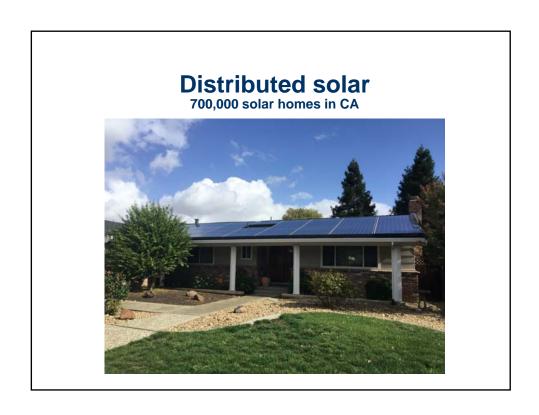






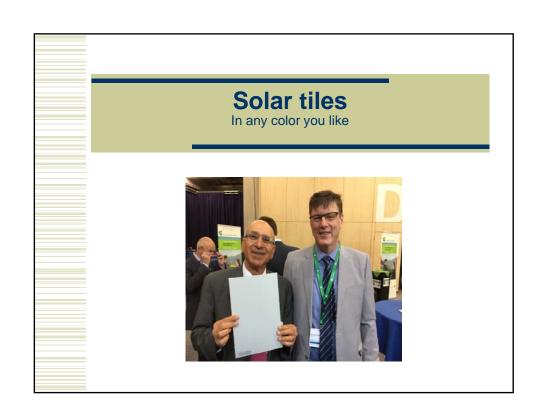


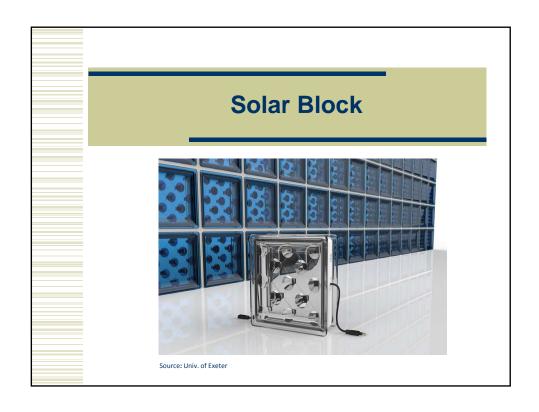


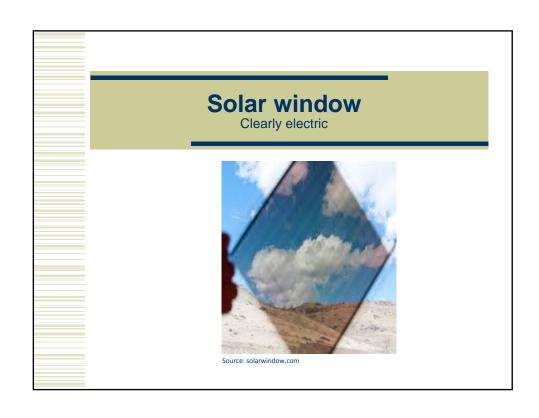


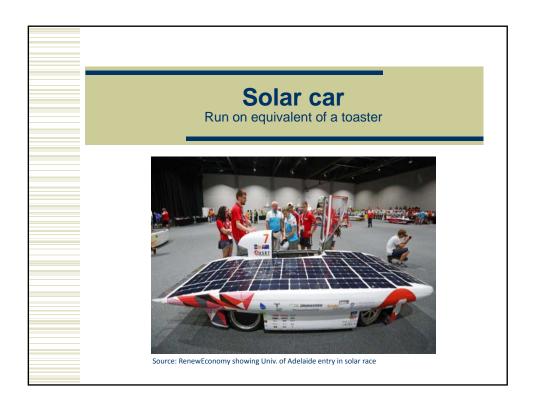


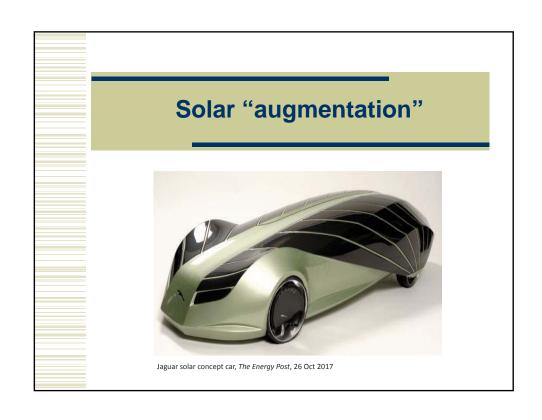




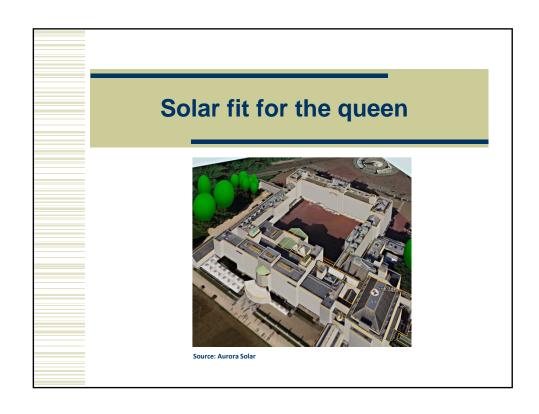








## Buckingham Palace



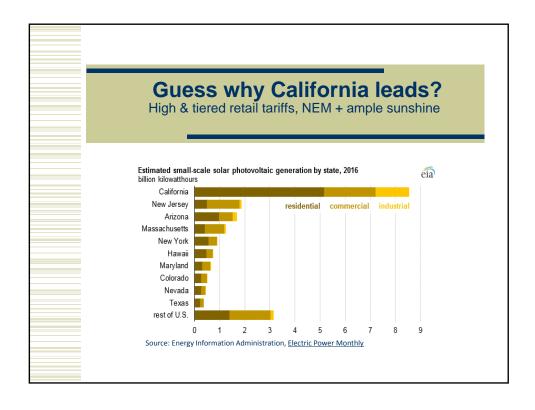


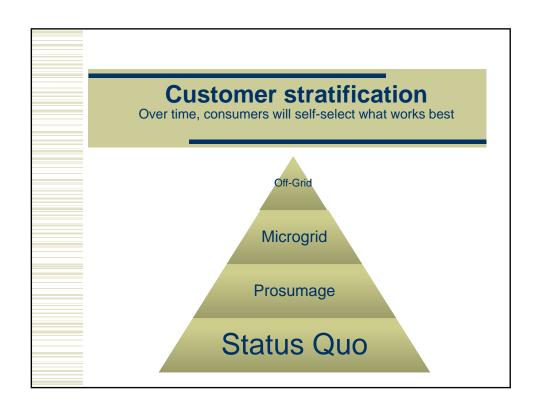


## End of regulated bundled tariffs?

- Key point:
  - Consumers have multiple options
- Will self-select based on
  - Retail tariffs
  - Regulations/policy
  - Product & service innovation
- This leads to "stratification"

# What is there not to like? High tiered tariffs, zero money down, generous NEM, lots of sun Home Solar Rebates Lower Your Electric Bills By Going Solar! Before After Account Summary Management of the Solar Report of the So





## **New interface/relationships**

Different needs/different cost causalities

Consumers Content with status quo: Bundled, regulated tariffs

ALL kWhs provided by/thru existing network

Maintain existing relationship/interface/tariffs

Prosumers Take few/fewer net kWhs from network

Require different pricing/service relationship

Prosumagers Ditto, but even more so

Radically different pricing/service/interface relationship

More exotic? Service aggregated/enabled/assisted by intermediaries

Semi-autonomous micro-grids P2P trading & transactive energy Integrated energy services

## Who makes money in flower delivery business?

- Not the farmer who grows flowers in Kenya
- Not the airline that flies it to Europe/US
- Not the wholesaler or the auctioneer
- Not the distributor who delivers to shop
- Not the shop owner who arranges flowers
- Not the delivery man who drops it at door
- But the one who takes the order, collects money & manages delivery: Think Uber

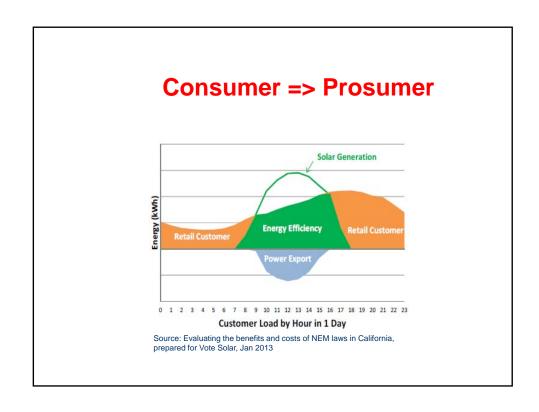
## Ditto for storage business

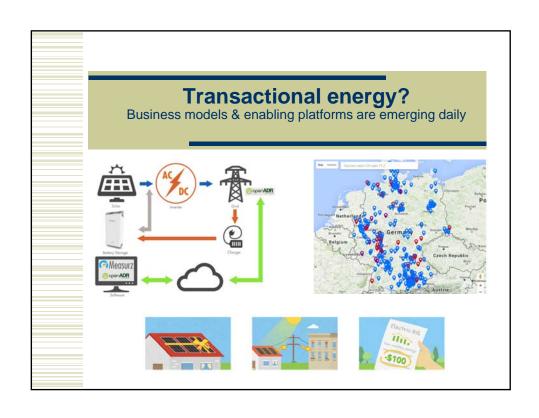
... or, for that matter any other business

- Not the battery manufacturer
- Not the distributor
- Not the installer
- But the company that
  - Aggregates storage capacity of many devices
  - Manages when & how much energy is stored
  - Manages when & how much is released
  - Monetizes & maximizes value along the value chain

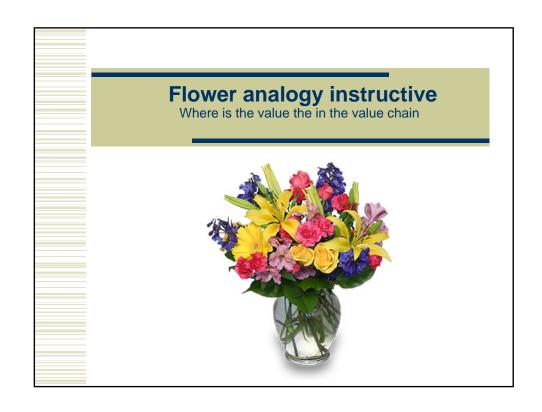
### New business, new business models

- First
  - Consumer => prosumer => prosumager
- Next
  - "Aggregators" & "intermediaries"
  - Platforms for trading & exchange
- New business, new business models









## Get demand to Tango with generation German Next Kraftwerke: 3.4 GW; 4,824 participants Source: https://www.next-kraftwerke.com/wp-content/uploads/2015/09/Next-Kraftwerke-Building.jpg

